

Checking your Barracuda Inbox Quarantine

Our incoming email systems process about 35,000 to 45,000 emails a day. Some of these emails can be considered spam or unsolicited emails. To filter the good emails from the bad, we have two forms of spam detection. The first form is in the cloud, which catches the most obvious spam and the second is a server that sits at the Diocese in which it filters out more spam and if it is uncertain, it will quarantine them for a manual inspection.

We are moving to a user-based Quarantine inbox system, in which each user will be required to check their Quarantine inbox for legit emails. It is each users' responsibility to check what is in their Quarantine Inbox. Please check your quarantine emails at least once a week.

Total inbound quarantined emails for [@](#) : 3 messages

The emails listed below are ones that have been placed in your quarantine digest since the last quarantine summary was sent.

Your quarantine is protected and authentication is required to manage your messages.

Messages older than 30 days will be removed

Email Quarantined Since Last Notification (2020-Nov-04 15:35:04): 1 message

From	Subject	Actions
donotreply@smartdraw.com	Can strategic planning pay off?	Deliver Allow List Delete View

Previously Quarantined Email: 2 messages

From	Subject	Actions
medicare_plans@internalwatch.com	Welcome to 2021 MedicarePlan.com Open Enrollment	Deliver Allow List Delete View
ollie_cunningham@12premeirfound.xyz	Vortex Illusion Rug Has Everyone Buzzing	Deliver Allow List Delete View

[DELETE ALL DISPLAYED EMAILS](#)

Click on the [Deliver](#) link to have that message delivered to your primary inbox.
Click on the [Allow List](#) link to have that message delivered to your primary inbox and that sender added to the Allow List.
Click on the [Delete](#) link to remove that message from your quarantine.
Click on the [View](#) link to display that message in a new Message Details browser window.

[Manage your allowed / blocked list](#)

[Set quarantine notification intervals](#)

[View your entire Quarantine Inbox or manage your preferences.](#)

1. Log into <https://quarantine.sbdioocese.org/> with your Diocesan email address and password.



2. In the Quarantine Inbox, you have three actions for each email. Select the one that is appropriate for the email. **Note:** You can also double click the subject of the email to see the email message
 - a. Deliver – Deliver the email to your email inbox.
 - b. Allow List - Add the email to your safe senders list. This will add future emails from this address to be sent automatically to your inbox.
 - c. Delete – Delete the email from your Quarantine list

